

Tips for your VIRTUAL CARE VISIT



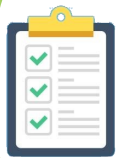
IT'S A VIDEO CALL

A virtual care visit isn't just a phone call - it uses video too! It's similar to FaceTime & Skype.



DEVICES

You'll need a smart phone, tablet, computer or laptop with a camera and microphone. Make sure to have a good internet connection, too!



FOLLOW THE INSTRUCTIONS

An email link will be sent to your email or as a text to your phone.

- Click on the link
- Enter your name
- Click on "Give Access to Camera & Microphone"
- Your provider will start your visit

BE SURE TO:



Log on 5 minutes before your appointment time



Check your internet connection and make sure you are using



Chrome or Firefox as your browser



Test out the speakers on your device prior to your visit and make sure your volume is turned up



Use the pre-call test

<https://doxy.me/precall-test>

Questions?

Call Clearwater Valley Health at 208-475-5777 or St. Mary's Health at 208-962-3267.

VIRTUAL CARE
convenient, simple & secure



St. Mary's Health



Clearwater Valley
Health